

# **GARAGE FLOOR**

**Coating of MN.com**

**Q: How are jobs scheduled and completed?**

- Jobs are scheduled and assigned to a crew leader based on geographical locations. Your project will be part of a rotation of approximately 4 – 8 other projects.
- Production starts vary depending on scheduled work. You will be notified the week prior on approximately when we will begin your project. Schedules do change from time to time. Please do not be alarmed or concerned if you find we are not at your project one of the days throughout the week. We will be doing various steps throughout the week and oftentimes need to rotate them with the other projects. We will have your project completed by the end of the day Friday, if not sooner.

**Q: How much time will the crew spend on my project?**

- Depending on what is being done, the crew may spend anywhere from 1-3 hours on each visit. A short visit never means that corners have been cut. Some steps in the process take less time than others.

**Q: Do I have to be home during this project?**

- NO. In fact, we strongly recommend that you are not. Due to the odor, and time delays due to unforeseeable situations that arise at the beginning of production, it is sometimes difficult to be predict exact arrival times. We must give every customer's job the attention and detail they expect, which can affect the schedule.
- We will need access to your space, either through an open door, a garage code, an opener, or a key. Most people reset their garage code to 0000 while we are there, and reprogram their private number back when we are finished.

**Q: Will there be any odor during the process?**

- Yes, you can expect odor throughout the process. The most odorous stage will be the final day when we apply the clear coats. The odor usually dissipates within a 24-hour period.
- If you have any respiratory conditions, you need to make us aware of these conditions before we start the project.

**Q: Will there be any dirt residue or dust due to the process?**

- Our grinders are equipped with Hepa-Vac filters to capture as much dust as possible. However, the particles are quite fine and inevitably some dust will escape.
- If we apply a chemical wash to your floor, you may notice some white residue on your driveway after the process. The crew will powerwash your driveway to clean it as much as possible. Any remaining residue is only dirty water and will disappear after the first rainfall

**Q: Will my floor look like brand new?**

- Depending on the extent of your damage, you may still see imperfections in your floor. The crew will make every attempt to create a smooth finish. However, you may still see shadows or blemishes from cracks, patched areas, or salt damage. Rest assured your newly coated floor will now be protected from the damages salt can produce and will have a much more attractive overall appearance.
- If we are repairing a straight edge along an apron area, we will do our best to create a nice finish. However, you should not expect a new-like edge when we are finished.
- Please note, each floor will absorb the product a little differently and may have a slight variance from the sample you were shown. In addition, the texture of the floor may have a rougher feel than samples depending upon the way the chips lay down during the coating process. The floor will be sanded both ways to provide a smooth surface, but there may still be some exposed chips in the final product. These chips should wear down over time.

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